



United Way  
of North Central Florida

**UWNCF 2-1-1 Weekly Basic Needs Chart**  
**04/08/24 - 04/12/24**



| Agency  | Phone number for Assistance  | Email/Website for Assistance   | Food   | Rent                                      | Utilities  | Other Social Services   | COVID-19 Specific Services  |
|---|--|--|--|---|--|---|---|
| Alachua County Social Services  | (352) 264-6750   | www.socialservices@alachuacounty.us<br>www.alachuacounty.us/Depts/CSS/SocialServices/Pages/socialservices.aspx | No   | Yes                                       | Yes  | Prescriptions (\$5 co-pay), Prescription Discount Cards, Primary Care, Bus passes, Cremations, Glasses, and other urgent special needs                  | Please call (352) 264-6750 or email: socialservices@alachuacounty.us to request details |
| Catholic Charities  | Food:<br>(352) 372-0294<br>Rent & Utilities:<br>(352) 372-0294 x 2                 | www.catholiccharitiesgainesville.org   | Mon - Thurs 9:30 AM - 12:30 PM<br>Fri Appointments only<br>Sat - Sun Closed          | No  | No   | Financial Fitness:<br>(352) 224-6434<br>Pregnancy Counseling: (866) 901-9647<br>ESOL (English as a second language) (352) 224-6421                      | Masks are no longer required for service.   |
| Central Florida Community Action Agency, Inc.   | Alachua:<br>(352) 373-7667<br>Levy:<br>(352) 493-1734                              | www.cfcaa.org  | No   | No  | Online application at www.cfcaa.org. Applications accepted until capacity reached.                           | Weatherization Program:<br>(call for information)<br>Family Self-Sufficiency Program (RISE) & Aging In Place Home Rehabilitation (call for information) | Offices remain closed to the public.<br>No walk-ins.                                    |
| Department of Children & Families   | ACCESS Customer Call Center:<br>(850) 300-4323<br>Abuse Hotline:<br>(800) 962-2873 | Apply for benefits online or locate local ACCESS site:<br>www.myflorida.com/accessflorida                      | Food Stamp Program   | No  | No   | Health programs include Medicaid Medically Needy Program, Medicare premiums QMB/SLMB  |   |
| Eldercare of Alachua  | (352) 265-9040   | www.eldercare.ufhealth.org   | Home delivered meals; Individuals 60 and over  | No  | Yes, provided eligibility criteria is met.<br>Limited request taken by phone on Mondays starting at 8:00 AM. | Emergency Alert Response Caregiver support program, Mobile Meals Club (private pay), Congregate meal sites, and fee transportation services             |   |
| Family Promise of Gainesville   | (352) 378-2030   | www.familypromisegvl.org   | Provides food for existing clients   | No  | No   | Other supportive services and referrals for families with children under the age of 18 may be provided if eligible.                                     | No walk-ins. Please apply online at www.familypromisegvl.org/need-help                  |
| Gainesville Community Ministry  | (352) 372-8162   | www.gcmhelp.org/home0.aspx   | Food Pantry open<br>Mon - Thurs 9:00 AM - 1:00 PM                                    | No  | GRU current past due call:<br>(352) 372-8646<br>Tues 8:00 AM - 8:30 AM<br>(no walk-ins accepted)             | Oral Surgeon (tooth extractions):<br>(352) 548-4806<br>STEPS & GED:<br>(352) 372-8162   |   |
| Grace   | (352) 792-0800   | www.gracemarketplace.org   | Meals Served:<br>Mon - Fri 7:00 AM, 11:30 AM, 5:30 PM<br>Sat - Sun 10:00 AM, 4:30 PM | No  | No   | Homeless Services call:<br>(352) 792-0800, ext 124  |   |
| Library Partnership   | (352) 334-0160   | www.pfsf.org/resourcecenters   | Call or visit website for dates  | No  | No   | Clothing Closet Mon 2:00 PM - 4:00 PM, Thurs 11:00 AM - 1:00 PM, free faxing, notary, job board   | Mask usage optional   |
| Meridian Behavioral Healthcare - Supportive Services for Veteran Families (Veterans only) | (352) 244-9827   | www.mbhci.org/treatment-and-service/veteran-services/  | No   | Yes, provided eligibility criteria is met | Yes, provided eligibility criteria is met  | Other supportive services and referrals may be provided if eligibility criteria is met.   |   |
| Salvation Army  | (352) 376-1743   | www.salvationarmygainesvillefl.org   | Mon, Wed, Fri<br>9:30 AM - 11:30 AM  | No  | Yes, provided eligibility criteria is met.<br>Appointments made by phone Tuesdays from 10:00 am - 10:30 am   | For clothing vouchers, bus passes and inquiries about other needs call:<br>(352) 376-1743, ext 7105   |   |
| St. Francis House, Inc.   | (352) 378-9079   | www.stfrancishousegnv.com  | Open meals daily 9:00 AM - Noon  | No  | No   | Clothing and other essentials Mon - Fri 9:00 AM - Noon  |   |
| St. Madeleine Community Outreach  | (386) 454-1000   | www.stmco.org  | Food Pantry:<br>Mon - Fri, 9:00 AM - 1:00 PM   | No  | No   |   |   |



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|--|-----------------------------|--|---|---|---|--|---|
| SWAG Family Resource Center  | (352) 505-6823              | <a href="http://www.pfsf.org/resourcecenters/swagfrc">www.pfsf.org/resourcecenters/swagfrc</a> | Bread and Pastries<br>Wed, 9:00 AM - until food is gone | No  | No  | Clothing Closet: Tues 9:30 AM - 2:30 PM<br>St. Francis Pet Care Services: 2nd Sat 10:00 AM - 11:30 AM<br>Veterinary services require pre-registration: (352) 372-4959  |   |
| Tri-County Community Resource Center (TCCRC)                                   | (352) 507-4000              | <a href="http://www.tricountyresourcecenter.com">www.tricountyresourcecenter.com</a>           | Emergency Food:<br>Mon - Thurs, 9:00 AM - 5:00 PM       | Call for details:<br>Dixie, Gilchrist, & Levy residents only. | Call for details:<br>Dixie, Gilchrist, & Levy residents only. | Children's Clothing Closet: Tues,Thurs 9:00 AM - 4:00 PM<br>DCF ACCESS Assistance: Mon - Thurs 9:00 AM - 3:30 PM<br>Notary Services (some limits) Mon 9:00 AM - 4:00 PM<br>During Business Hours:<br>Fax/Copy/Print, Job Board, Rx Discounts, Emergency Food, Public Computers, Community Garden, Referrals<br>Call for Schedule:<br>Cooking Classes (Child/Adult), Budgeting, HealthScreenings, Veteran Services, Tutoring, (Gr 1-5), Tax Assistance (Seasonal) | Office remains open for services<br>Mon-Thurs 9:00 AM - 5:00 PM<br>Fridays 9:00 AM - Noon. Closed the last Friday of each month. Closed for lunch, Noon - 1:00 PM |
| Volunteers of America-Supportive Services for Veteran Families (Veterans only) | (352) 240-1340              | <a href="http://www.voafloida.org/gainesvillesvf">www.voafloida.org/gainesvillesvf</a>         | No  | Yes, provided eligibility criteria is met                     | Yes, provided eligibility criteria is met                     | Other supportive services and referrals may be provided if eligibility criteria is met.  |   |

**For additional information and resources please dial 2-1-1 or 954.537.0211**

**OR**

**Visit the Community Resource Portal at <https://www.resourcehouse.com/211FirstCallforHelp/Home>**

*Note: Please specify your location to ensure that the portal generates resources in your area.*